

Compliance intelligence. Enterprise ambition.

Readily is an AI-native healthcare compliance platform for health plans, state agencies and delegated entities such as independent physician associations (IPAs) and management services organizations (MSOs). It connects regulatory requirements with policies, contracts, assigned tasks, audits and supporting evidence in one place, so teams can see what changed, who needs to respond and what work remains.

25M+

Covered lives represented by customer organizations

46

States across customer organizations

\$11M

Series A led by Define Ventures

WHAT READILY DOES

Regulatory change management

Flag new federal and state requirements the day they publish, identify the policies they affect and draft the response.

Policy management

Keep policies and procedures current with every rule, with version history, approvals and gap analysis against regulations.

Audits

Organize regulator audits end to end and run AI-assisted audits of teams and delegates, with evidence cited and assessments drafted for review.

Delegation oversight

Track every delegate and the functions it performs, scrub submitted monitoring data and score performance.

Corrective action plans

Follow every finding from discovery to closure, with owners, milestones and evidence of completion.

AT A GLANCE

Headquarters

San Francisco

Founded

2023 · Y Combinator

Leadership

Edward Tiong, Co-founder and CEO; Elysse Tarabola, Chief Compliance & Product Officer

Customers

Health plans, state agencies, IPAs and MSOs across Medicaid, Medicare Advantage, D-SNP and commercial lines of business, including L.A. Care Health Plan

Investors

Define Ventures, California Health Care Foundation Innovation Fund, Y Combinator

Certifications

SOC 2, HIPAA, ISO 42001

Website

www.readily.ai

Understanding Readily

Company, customers and current capabilities

01 What is Readily?

Readily is an AI-native healthcare compliance platform for health plans, state agencies and delegated entities such as independent physician associations (IPAs) and management services organizations (MSOs), across Medicaid, Medicare Advantage, Dual Eligible Special Needs Plan (D-SNP) and commercial lines of business. It connects regulatory requirements with policies, contracts, assigned tasks, audits and supporting evidence in one place. Teams can see what changed, who needs to respond and what work remains, while leaders gain visibility into compliance risks and progress.

02 What problem does Readily solve?

A regulatory change can affect revenue, operating costs, contractual obligations and care delivery. Someone has to interpret the requirement, decide who owns the response, update policies and operations, and keep evidence that the work was done, usually across spreadsheets, shared drives and email. Readily brings those steps together so compliance and operational leaders can see what needs attention and whether it has been handled.

03 How does Readily differ from general-purpose GRC software?

Readily is AI-native and built for healthcare compliance, with workflows for regulatory change, policy management, audits, delegation oversight and corrective action plans (CAPs). General governance, risk and compliance (GRC) tools are built for every industry and every framework, so healthcare teams spend months configuring them and still maintain the links between rules and policies by hand. Readily already tracks the regulators you answer to, understands program audits, universes and delegates, and keeps the connections between them automatically.

04 Does Readily replace a policy management system?

Yes. Readily can serve as the repository for policies and procedures, with version history and approval workflows, and it identifies gaps between regulations and current policies without reading every source document side by side. Most customers consolidate into Readily so that policy changes stay connected to the regulations and audits that drive them, which makes it a system of record and a system of action in one.

05 How do organizations get started?

Most organizations begin with one workflow, such as regulatory change management, policy review or audit preparation, and expand from there. Readily works alongside existing systems, so teams can address an immediate need first and broaden use across the compliance program as they go.

Using the platform

Sources, AI, safeguards and users

06 Which regulators and sources does Readily track?

Readily monitors federal and state regulatory sources, including Centers for Medicare & Medicaid Services (CMS) guidance and Health Plan Management System (HPMS) memos, Federal Register rules, state Medicaid agency guidance, state legislation and each customer's own contracts. Sources can be customized to an organization's profile, so teams see only what applies to their states and lines of business.

07 What does the AI actually do, and what does it not do?

Readily uses AI to analyze regulatory updates and documents, flag what applies, identify affected policies, draft redlines and audit assessments, cite supporting evidence and scrub data for errors. It does not approve policies, submit filings, close corrective action plans (CAPs) or communicate with regulators. A person reviews and signs off on every output, and each AI-assisted step is logged. The result is that teams move from understanding an obligation to implementing changes and documenting completion.

08 Is Readily HIPAA compliant?

Yes. Readily is HIPAA, SOC 2 and ISO 42001 compliant, and the platform is independently audited to the standards customers' own auditors expect. Current reports and security documentation are available in the Readily Trust Center at trust.readily.ai.

09 Does Readily train its AI models on customer data?

No. Customer data and documents remain the property of the customer and are never used to train Readily's models. Access is governed by role-based permissions, and all activity is captured in a complete audit trail.

10 Who uses Readily?

Health plans, state agencies, independent physician associations (IPAs) and management services organizations (MSOs) use Readily to manage regulatory change, including across multiple states and lines of business, so they can stay continuously audit-ready, cut manual tracking across disconnected systems, and expand program coverage without adding headcount. Readily supports more than 25 million covered lives across 46 states. Within those organizations, Compliance Officers, Regulatory Affairs and policy staff, and delegation oversight teams work in Readily daily, while executive leadership uses it for a holistic view of compliance risk.

Vision and company background

Building toward enterprise oversight

11 What is Readily's vision?

Readily is building toward an enterprise oversight platform that gives healthcare leaders a clearer understanding of risk and execution across their organizations. By connecting regulatory obligations, operational work and emerging risks, the aim is to help leaders identify where action is needed, who is accountable and how unresolved issues could affect the business. The goal is more proactive, informed decision-making.

12 Why is compliance the starting point for enterprise oversight?

Compliance requirements reach into many parts of a healthcare organization, from contracts and policies to operational decisions and care delivery. Managing those requirements creates connections between obligations, responsible teams, actions and evidence. Readily is building on that foundation to give leadership broader insight into how the organization is responding to change and where gaps could create risk.

13 What would broader enterprise oversight enable?

The aim is to help leaders quickly understand what changed, who owns the response, whether work is stalled and what evidence demonstrates completion. Connecting those answers with emerging risks and potential business consequences would support earlier intervention, more informed use of resources and responsible growth. The current platform supports compliance programs; broader enterprise oversight is the direction of development.

14 How is Readily funded?

Readily has raised \$11 million to date through a Series A led by Define Ventures, with participation from the California Health Care Foundation Innovation Fund and Y Combinator. The round was announced in October 2026.

15 Who leads Readily?

Edward Tiong is Readily's co-founder and CEO. A three-time founder, he previously worked at Microsoft AI, Forward and AKASA and focuses on applying AI to healthcare's operational challenges while preserving human judgment and accountability. Elysse Tarabola is Chief Compliance & Product Officer and leads the compliance practice that shapes the product. Readily is headquartered in San Francisco.

Edward Tiong

Co-founder and CEO

Readily / San Francisco



SHORT BIO

Edward Tiong is co-founder and CEO of Readily, an AI-native healthcare compliance platform for health plans, state agencies and delegated entities. A three-time founder and former Microsoft AI technologist, he holds a Master of Engineering from UC Berkeley. He focuses on building tools that reduce manual compliance research and review, giving teams more time for judgment, oversight and follow-through.

MEDIUM BIO

Edward Tiong is co-founder and CEO of Readily, an AI-native healthcare compliance platform for health plans, state agencies and delegated entities. He leads the company's work to help compliance teams turn regulatory requirements into coordinated action and build a foundation for broader enterprise oversight.

A three-time founder, Tiong previously led machine learning teams at Forward and AKASA and worked on large language models at Microsoft AI. He holds a Master of Engineering in Operations Research from UC Berkeley and is a named inventor on two patents.

His experience in Y Combinator reinforced a focus on developing products around customers' day-to-day challenges. At Readily, that approach centers on reducing manual research and review while preserving human judgment and accountability.

Originally from Singapore, Tiong served in the country's naval special operations forces before moving into technology. He is based in San Francisco and enjoys building physical products and experimenting with new AI tools.

Brand assets

Logos, boilerplate and usage guidance for editorial use

PRIMARY LOGO



SVG and PNG files, light and dark, are available in the press kit download at www.readily.ai/newsroom.

BOILERPLATE

One sentence

Readily is an AI-native healthcare compliance platform that connects regulatory requirements with policies, contracts, assigned tasks, audits and supporting evidence.

One paragraph

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Media contact

press@readily.ai

Interviews, data and background. Assets in this kit are for editorial use; for any other use, please get in touch.

USING THE LOGO

Please do

- Use the logo as provided, in its original colors and proportions.
- Use it only in connection with coverage of Readily.
- Keep clear space around it equal to the height of the icon.

Please don't

- Alter, recolor, crop, rotate or animate the logo.
- Imply endorsement or partnership that does not exist.
- Place it on merchandise or use it inside another product.